

Privacy Policy

Effective Date: 30th May 2026

Last Updated: 30th May 2026

Privacy Policy

Dantay Solutions Ltd (“we”, “our”, “us”) is committed to protecting your privacy and handling your personal information responsibly and transparently.

This Privacy Policy explains how we collect, use, store, and protect your personal data when you visit our website, submit enquiries, or use our services.

1. Who We Are

Company Name: **Dantay Solutions Ltd**

Website: www.dantaysolutions.co.uk

Registered Address: **Chessington, Surrey, United Kingdom**

Email Address: contact@dantaysolutions.co.uk

For the purposes of UK data protection law, Dantay Solutions Ltd is the data controller responsible for personal information collected through this website.

2. Information We Collect

Information You Provide Through Contact Forms

When you submit an enquiry through our website, we may collect:

- **Name**
- **Company name**
- **Email address**
- **Telephone number**
- **Details included in your enquiry**
- **Any information voluntarily provided through contact forms**

Information Collected Automatically

When using our website, we may collect:

- **IP address**

- **Browser type and version**
- **Device information**
- **Website usage data**
- **Date and time of access**
- **Pages visited and interactions**

3. How We Use Your Information

We use your information to:

- **Respond to enquiries submitted through our contact forms**
- **Provide IT consultancy and technology-related services**
- **Communicate regarding requested services**
- **Improve website functionality and user experience**
- **Monitor website performance and security**
- **Maintain business records**
- **Comply with legal obligations**

4. Legal Basis for Processing

We process personal data under the following lawful bases under UK GDPR:

Legitimate Interests

To respond to enquiries, improve our services, maintain website security, and manage business operations.

Contractual Necessity

Where processing is necessary to provide requested services or fulfil contractual obligations.

Legal Obligation

To comply with legal, accounting, taxation, or regulatory requirements.

Consent

For non-essential cookies and analytics tracking where required.

5. Contact Forms

When you submit information through our contact forms:

- **Information is collected solely for responding to enquiries and providing services**
- **Information submitted may be processed through our website provider's systems**
- **We do not use enquiry data for unrelated marketing purposes without consent**

6. Analytics and Cookies

We use cookies and similar technologies to improve website performance and user experience.

Our website uses **Google Analytics** to help us understand website traffic and visitor interactions. Google Analytics may collect information including:

- **Device information**
- **IP address (where applicable)**
- **Pages visited**
- **Time spent on pages**
- **Website interaction data**

This information helps us improve our website and services.

Users can manage cookie preferences through browser settings or cookie controls provided on our website.

Where required, non-essential cookies are only activated following user consent.

7. Website Hosting and Email Providers

Our website is hosted on the Wix platform.

Information submitted through forms or website interactions may be processed using Wix infrastructure and related services.

Emails and form submissions may also be processed through Wix systems for communication and enquiry management.

8. Sharing Your Information

We may share personal information with trusted third parties where necessary, including:

- **Website hosting providers**
- **Analytics providers**
- **IT service providers**
- **Professional advisers**
- **Regulatory authorities where legally required**

We do not sell personal information to third parties.

9. International Data Transfers

Some service providers may process information outside the United Kingdom.

Where this occurs, we ensure suitable safeguards are implemented to protect personal data in accordance with UK GDPR requirements.

10. Data Retention

We keep personal information only for as long as necessary to:

- **Respond to enquiries**
- **Deliver services**
- **Meet legal obligations**
- **Maintain business records**

Data that is no longer required is securely deleted or anonymised.

11. Data Security

We implement reasonable technical and organisational measures designed to protect information against:

- **Unauthorised access**
- **Loss or theft**
- **Misuse**
- **Alteration**
- **Unauthorised disclosure**

Although we take reasonable precautions, no internet transmission or storage method can be guaranteed to be completely secure.

12. Your Rights

Under UK data protection law, you may have rights to:

- **Access personal data we hold about you**
- **Correct inaccurate information**
- **Request deletion of information**
- **Restrict processing**
- **Object to processing**
- **Request portability of your information**
- **Withdraw consent where processing relies on consent**

To exercise your rights, contact:

Email: contact@dantaysolutions.co.uk

13. Complaints

If you have concerns about how your information is handled, please contact us first.

You also have the right to complain to the Information Commissioner's Office (ICO).

Website: <https://ico.org.uk>

Telephone: 0303 123 1113

14. Changes to This Policy

We may update this Privacy Policy periodically.

Any updates will be posted on this page with a revised effective date.